



Stay connected

FRANCE SIM FACT SHEET

The VeloNomad France SIMs are super easy to set up, top up and use.

This FAQ gives you an idea of how the SIMs work. If you have any more questions, check the FAQ out here: <http://velonomad.freshdesk.com/support/solutions/folders/4000009613>

- ✔ VeloNomad SIMs run on the Orange network, via the an MNVO. Orange has the best network in France.
- ✔ All smartphones, as long as they're GSM based, should work on the Orange 900/2100Mhz network. The 3G network is 3G (HSPA) & 3G+ (HSPA+). If you're coming from the USA and parts of Asia, make sure your phone is GSM (not CDMA).
- ✔ LFM has been designed specifically for the English traveller: all menus, texts, IVRs and voicemail are in English.
- ✔ SIMs come in nano or micro/standard format. The micro SIM is a punch-out of the standard SIM.
- ✔ SIM activation is instantaneous and can be done outside the EU. (You need to send a small form (supplied with your SIM) via email or post email dropbox (email address supplied in instructions), along with a scan (or snapshot from your phone) within 15 days of your first call. We suggest doing this before you go.)
- ✔ All SIMs ship with a PUK, SIM PIN code and your phone number (so you'll know your number ahead of time).
- ✔ SIMs work in smartphones, tablets, unlocked dongles and laptops with SIM interfaces.
- ✔ Data is used in data packs for the best rates. If you use your SIM without subscribing to a data pack you will pay PAYG rates which are very high. Calls/text do not need a pack.
- ✔ Top-ups for calls/text and data can be completed online, and can either be applied in two ways: directly to the number with specific data bundles or via purchase of plain € credit and application of a data bundle via sending an SMS code corresponding to the plan you want.
- ✔ Top-ups can also be completed by purchasing a voucher from various locations in France (more information supplied with SIM) and sending of an SMS code corresponding to the plan you want.
- ✔ SIM credit has no expiry date if the SIM is unactivated (so you can buy many months before you need it). Once activated, as long as you use €10 of credit a month (in

calls/text or data), your credit remains valid. If you don't use €10, €1.40 is deducted from your balance. If you leave France with €20 of credit, your SIM will still be active in 12 months time if you return.

- ✔ SIMs can be used outside France with some great data roaming rates available (more information is provided with the SIM cards) including EU data bundles. Calls/text in the EU (outside France) are cheap.
- ✔ Inbound text messages and calls to your SIM are free, as is voicemail.
- ✔ Velonomad SIMs ship anywhere in the world.

Call/text Tariffs

More tariff information [here](#) and [here](#).

Please note, MMS does not work on this network.

Call Rates:

Item	Cost
Text message France and within EU	€0.05
Text message International	€0.19
Receive call in France, call Voicemail	Free
France -> Other major countries	€0.15/min
Call other LFM numbers	€0.07/min
Data cost	Depends on plan

Data rates:

Cost	Data	Validity	Zone
€5	200MB	15 days	France
€15	1GB	30 days	France
€30	3GB	30 days	France
€19	200MB	15 days	EU
€49	1GB	30 days	EU

[ORDER NOW](#)

